



Title: Assistant Store Manger

Starting Pay Rate: \$15.00 per hour, after 60 days \$17.00 per hour, annual review in fall.

Benefits: Discount off merchandise after two weeks of employment. Flexible month-to-month scheduling. Paid travel and attendance to The Running Event, an annual industry specific event typically held in Austin, Texas.

Starting Hours: Monday – Friday 11am – 4pm, available two weekends per month

Job Brief:

The Assistant Store Manager works directly with the General Manager to fulfill the mission of 605 Running Company. As a leader at 605 Running Company the Assistant Store Manager will have a book of vendors for which they are accountable. Assistant Store Managers provide products and service information related to running, walking and fitness; and resolves any emerging problems that our customers might face with accuracy and efficiency. Our Assistant Store Manager is responsible for the overall store presentation including the floor set and apparel rotation.

The best managers are genuinely excited to help their co-workers and customers. They're patient, empathetic, and passionately communicative. They love to talk. Assistant Store Managers can put themselves in their co-workers and customers' shoes and advocate for them when necessary. Problem-solving also comes naturally to managers. They are confident at troubleshooting and investigate if they don't have enough information to resolve customer complaints.

The target is to ensure excellent service standards, respond efficiently to customer inquiries and maintain high customer satisfaction as an effective communicator and leader.

Responsibilities:

- Design and implement floor sets and rotate apparel on a regular basis
- Market products with social media
- Create strong relationships with assigned vendors
- Teach and train co-workers on product and sales
- Maintain a clean working environment
- Build sustainable relationships with our customer base
- Generate sales leads
- Identify customer needs
- Help fit customers with proper running footwear and apparel
- Answer incoming phone calls
- Handle customer complaints
- Go the extra mile to benefit our customers