

605 Running Company

Job Title: Fit Advisor

Position Type: Part-Time, Sales

Starting Salary: \$14.00 per hour, plus reward and bonus opportunities

Hours: 7–15 hours per week, primarily on Saturdays and Sundays, plus some event support

Job Description:

Join the 605 Running Company team as a **Fit Advisor** and play a vital role in shaping the customer experience. As our most forward-facing role, the Fit Advisor position is the heartbeat of 605 Running Company. This role is key to our operations, setting the tone for each customer's visit and ensuring our high standards for service and store appearance are met.

Fit Advisors are responsible for providing outstanding outfitting experiences, guiding customers to the right footwear, apparel, and gear, and maintaining a welcoming and organized store environment. This role includes essential tasks such as opening and closing the store, following non-negotiable procedures for cleanliness and presentation, and assisting in store operations to ensure every customer feels welcomed and supported.

Responsibilities:

- **Customer Engagement:** Greet all customers warmly upon entering the shop, creating a positive first impression.
- **Outfitting Expertise:** Provide tailored outfitting recommendations for running shoes, apparel, and accessories.
- **Store Procedures:** Open and close the retail shop, strictly adhering to cleaning and maintenance protocols to keep the store beautiful and inviting.
- **Product Knowledge & Trends:** Stay informed on products and industry trends, utilizing our customer service training to enhance customer experiences.
- **Marketing Support:** Contribute to marketing initiatives, including social media, direct marketing, and community outreach.
- **Sales Transactions:** Efficiently complete customer transactions.

Qualifications and Skills:

- Eligible to work in South Dakota, USA
- Ability to lift 45 lbs.
- Excellent communication and interpersonal skills
- Strong problem-solving abilities
- Passion for delivering outstanding customer service
- Team-oriented, organized, and detail-focused
- Basic understanding of photography, graphic design, or communications is a plus
- Previous experience in customer service is beneficial

Company Culture:

At 605 Running Company, we cultivate a vibrant and inclusive environment where everyone feels at home. We are passionate about taking the intimidation out of running and promoting an active lifestyle. Our core values—transparency, reliability, teamwork, and creativity—guide our work and interactions with customers and each other. We offer competitive pay, employee discounts, and professional growth opportunities within the running industry. Flexible time off is available, subject to blackout dates and scheduling requirements.